

**MALGORZATA WISNIEWSKA**

**Function:** Professor at the University of Gdańsk, Poland

**Session:** New Market Opportunities for Assured Aquaculture and Lifestock

**TOUR Stop:** Warsaw/Poland, 14-15 September 2011

**Profile**

Functions performed - Head of Department of Quality and Environmental Management

Research Interests:

- Total Quality Management (TQM) and models of TQM
- World and European models of excellence and self-organization
- Benchmarking
- Quality management systems, including systems for industry (eg food industry, automotive, military, railway)
- Tools and techniques of quality management and its improvement: SPC, FMEA, FMECA, DOE, QFD, Six Sigma, Lean Six Sigma, design and process improvement by Six Sigma, Kaizen, Lean Kaizen, Kanban, 5S and other tools Japanese
- Certification systems, audit, certification of products, safety systems, conformity of the EU
- Quality of services and methods of measurement
- Cost of Quality
- Quality measures
- Balanced Score Card
- Quality management in higher education, E-learning
- Environmental Management
- Food law